Magento Live UK | 2014

Creating a Better Experience through Responsive Design

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Say hi to Meanbee.

We create innovative eCommerce solutions.



On the cutting edge

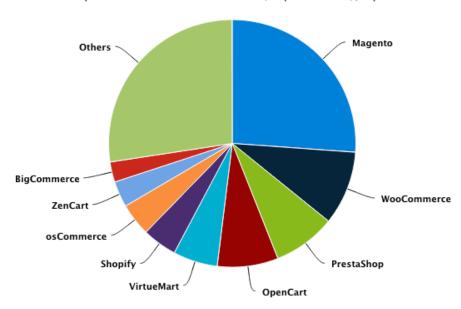


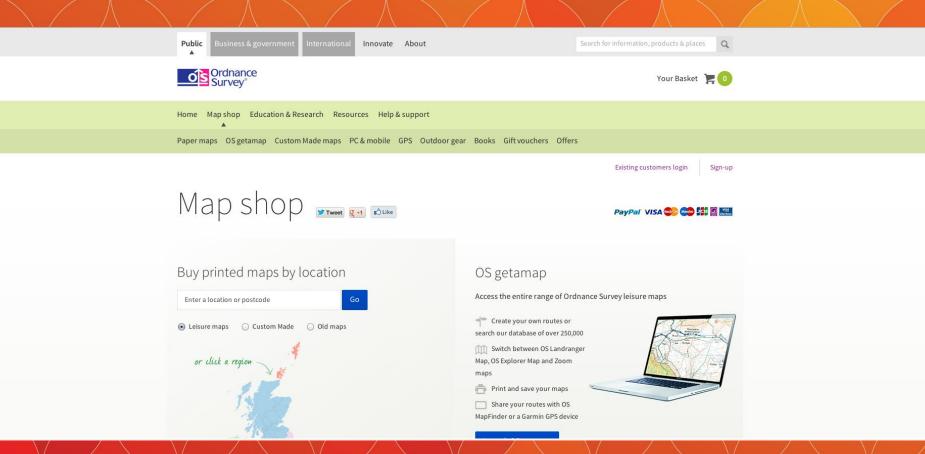
eCommerce is our thing

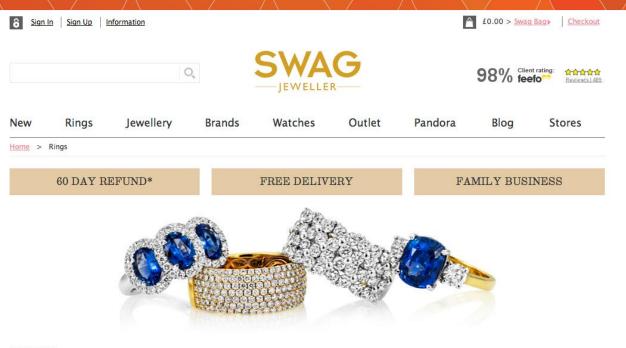


Great relationships

Most Popular eCommerce Software (Top 1M Sites), April 2014







RINGS

We have a wide selection of ladies rings available to buy online or in store. Our range includes dress, engagement, wedding, eternity and statement rings in a wide variety of styles and designs, and made from gold, sterling silver, platinum and white gold. We have a mixture of plain bands and rings with precious stones such as diamonds, tanzanite, pearls, blue topaz and ruby. Browse our superb collection of rings below, all with free delivery to UK addresses.

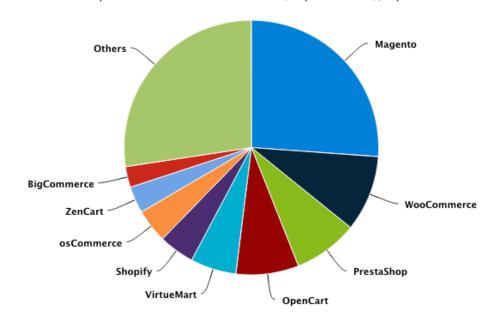


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16-fold growth in responsive ecommerce

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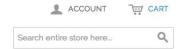


Responsive Design is a won debate

- 3 types of audience
 - Tried and tested base responsive theme
 - Starting from scratch
 - Using a third-party's framework



MADISON ISLAND



WOMEN MEN ACCESSORIES HOME & DECOR SALE HOME / MEN / NEW ARRIVALS SHOP BY **NEW ARRIVALS** COMPARE PRODUCTS You have no items to compare. PRICE \$0.00 - \$99.99 (1) **MAD** \$100.00 - \$199.99 (1) \$400.00 and above (1) **ILLUSIONS** COLOR Black (1) introducing the madison island Blue (1) spring 2013 men's collection Charcoal (1) Khaki (1) White (2) SORT BY: Position + VIEW AS: 3 Item(s) SHOW: 12 \$ OCCASION Casual (3) TYPE

Magento 1.9 Responsive Theme

- Infinite Fallback
- Base theme?

- Who are your customers
 - Analytics and scenarios
 - Browser & feature support

 Device marketshare will depend on your client and their industry

- Swag Jewellers
 - 37% customers are on desktop

- Consider browser share cannibalisation
 - Not just new mobile segment
 - Desktop users may migrate to other devices

Aim for mobile-first

A great exercise to consider content priorities

 Difficult to do ideally in Magento but that's a reason to avoid it

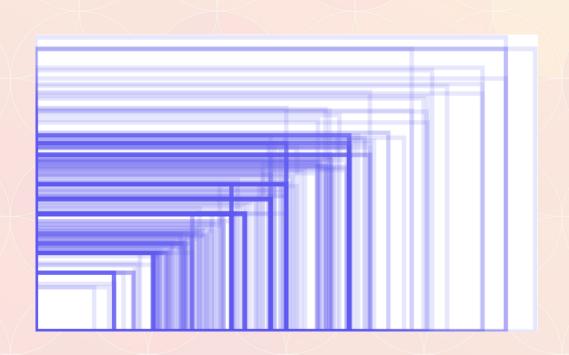
 Results in better customer experience across the board

- Moving towards idea of Global-First
 - Required experience across devices
 - Enhance for browser capability

What some responsive sites do wrong



Fixed Grids



- Sending large images to small devices
 - Wastes bandwidth
 - Slows load time
 - Missing out on art-direction

- "This feature is not available"
 - Frustrates users
 - Ignoring progressive enhancement

- Other common oversights
 - Overladen with JS
 - Frameworks that hamper upgradability

What else can you do to push the boundaries

- Responsive Design with Server Side Components
 - Practice can't always match theory
 - Adapt to user-agent

- Different from Adaptive
 - Adaptive uses separate codebases

 Responsive provides solid foundation for focussing on customer experience

- Easy with Magento
- Possible uses
 - Smaller product collections
 - Quickly optimise images without picture

What we really need to do to design is to look at the extremes. The middle will take care of itself.

- Dan Formosa

- Respond to customer abilities not just device size
 - Visual impairments
 - Mobility impairments

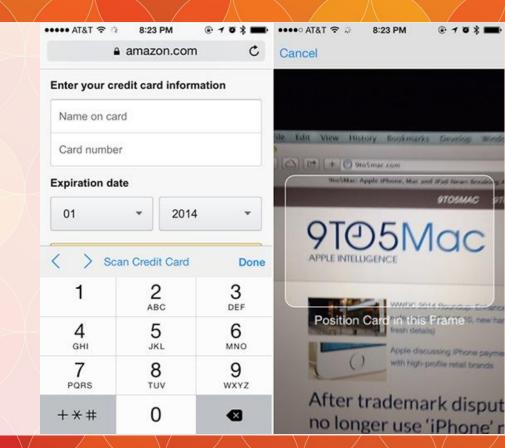
- For example:
 - Use ems for break-points
 - Allows people to adjust font-sizes without breaking the layout.

Technology on the horizon



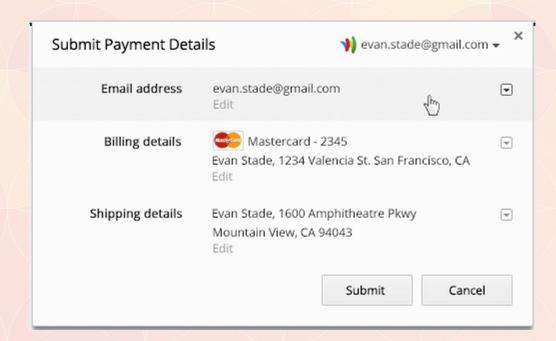
 iOS 8 introduces scan credit card scan entry

No changes required



 Others you will need to track and implement.

Chrome's requestAutocomplete()



- Level 4 Media Queries
 - light-level
 - hover
 - pointer
- NetInfo API

Enhance through feature-detection (not browser-detection)

- For unsupported browsers
 - Polyfill
 - or be aggressive

Choosing your tools



PHP

You shoot yourself in the foot with a gun made with pieces from 300 other guns.

JavaScript

You've perfected a robust, rich user experience for shooting yourself in the foot. You then find that bullets are disabled on your gun.

Ruby

You shoot yourself in the foot and then have to justify it to all your friends who are still naively using Perl.

Perl

You shoot yourself in the foot, but nobody can understand how you did it. Six months later, neither can you.

Java

You locate the Gun class, but discover that the Bullet class is abstract, so you extend it and write the missing part of the implementation. Then you implement the ShootAble interface for your foot, and recompile the Foot class. The interface lets the bullet call the doDamage method on the Foot , so the Foot can damage itself in the most effective way. Now you run the program, and call the doShoot method on the instance of the Gun class. First the Gun creates an instance of Bullet , which calls the doFire method on the Gun . The Gun calls the hit (Bullet) method on the Foot , and the instance of Bullet is passed to the Foot . But this causes an IllegalHitByBullet exception to be thrown, and you die.

- There is always going to be a new tool
- Key is to understand fundamentals, principles

Make informed, conscious decisions about your tools

 Using a framework is to align yourself with their philosophy. Build Responsibly

 Duty to the client to advise them even if it means moulding the design/requirement. Speed and maintainability are emergent system properties

You can only scale with a solid foundation

Pareto's Law

- Build 80% with 20% of the code
- Then consider the value of the rest

- I'm not encouraging laziness
- I'm encouraging evaluation
 - business needs Vs code complexity
- Look at competitors to see what they're prioritising

- Challenging job where you can only succeed by working closely with other team members
 - UX
 - Design
 - Backend

- Partnering with UX and visuals designers
 - Can evaluate trade-offs and understand what is important.

- Partnering with backend developers can create better solutions
 - LocalStorage to avoid cache misses and minimise ajax requests

Always behind the curve

Self-teaching is a requirement to lead the field

 Whether bias is towards design or logic, experiment with the other

- This was
 - a sales pitch
 - a step-by-step guide
 - aimed at encouraging independent study, evaluation and responsible decisiveness

Sources

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- http://www.lukew.com/ff/entry.asp?1732
- http://w3c.github.io/netinfo/
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