

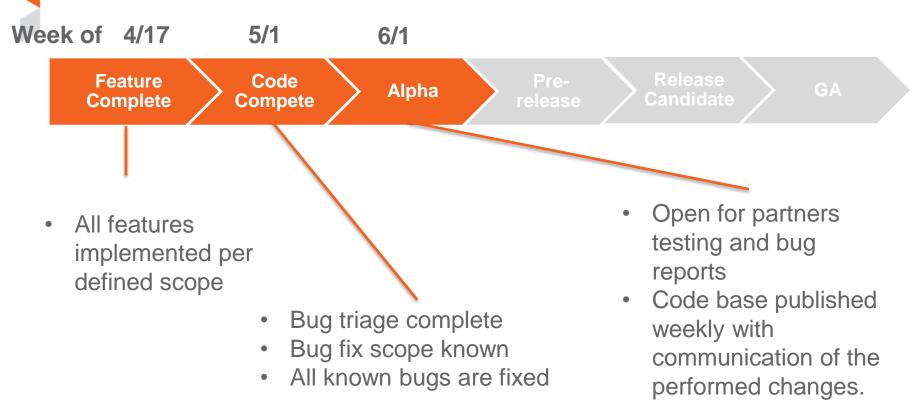
# Powering Tomorrow: Understanding Magento 2.2



# Max Yekaterynenko

**Director of Community Engineering** 

### 2.2 Milestones



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Week of 6/26 7/17 Code Release Feature Pre-GA Alpha Complete release Candidate Compete

When: all critical bugs are addressed from Alpha stage, system at 80% readiness.

- Extension partners to start updating their extensions
- EQP team extension compatibility with 2.2.0 release and notify extension providers on the actions needed
- Will communicate system readiness per module.

When: in 3 weeks most extensions tested and extension providers have been notified.

- 2.2.0 code base locked, only critical changes
- Intended to give early access to 2.2.0 code for extension providers and SIs/Partners to build update extensions/integrations to 2.2.0.

2.2.0 product is available on the market.



# B<sub>2</sub>B



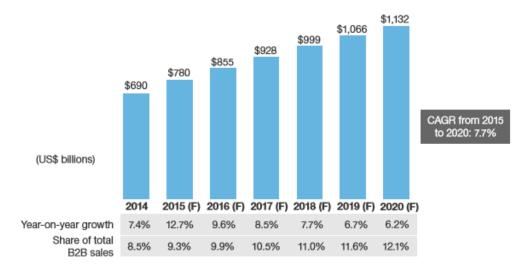




# B2B eCommerce Is Large, Rapidly Growing

- B2B eCommerce expected to reach (by 2020) \$6.7 trillion globally
- B2B market is 2x size of B2C
- Traditional B2B model is being upended by digitalization

Figure 1 Forecast: US B2B eCommerce Sales, 2015 To 2020





# Banner Brands Use Magento for B2B







SIMMS.

HEILIND



















Steelcase































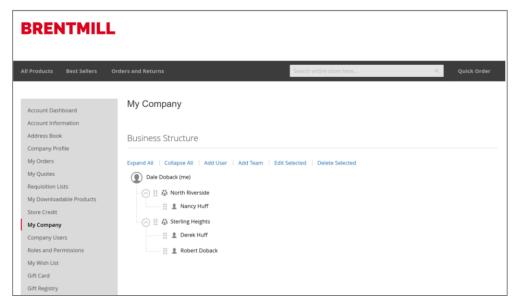
# **B2B Preview**





### Empower B2B Customers with Self-Service Account Tools

- Submit a request for a company account
- Designate a "Super User" to manage the company's account
- Drag-and-drop buyers into a hierarchy that matches the business structure
- View orders and quotes for direct reports

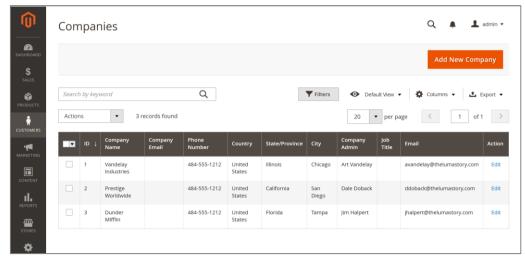


Company hierarchy of users



# Merchants Can Easily Manage Company Accounts

- Add new companies and keep information up-to-date
- Tailor the account summary view for efficient management
- Use search and filtering to quickly find specific accounts
- Import and export customer lists
- Assign a sales reps to each account

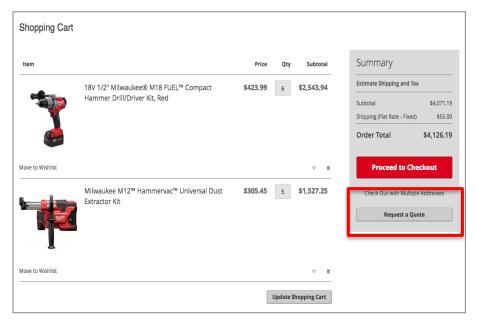


Companies summary view



# Encourage Sales with Easy Quote Requests

- Quick-start quotes from the cart or previous quotes or orders
  - Add comments and documents to justify requested discounts
  - Track quote status as it is processed
  - Correspond with the merchant as needed to close the deal
- Track all quotes with a summary "My Quotes" view

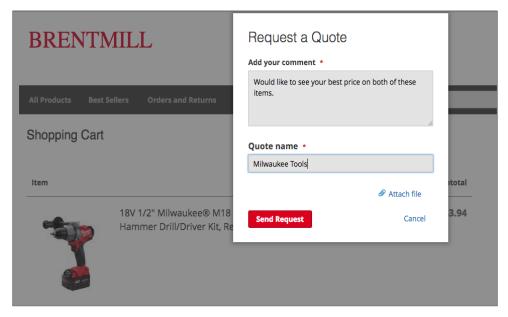


Request a Quote



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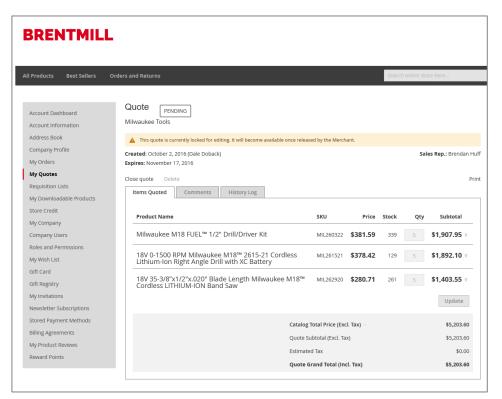


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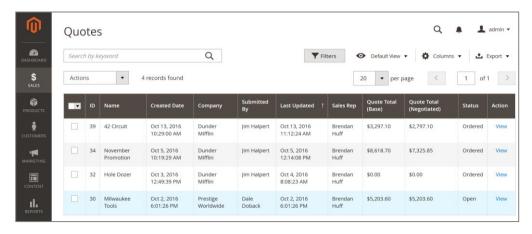


Pending quote



# Efficiently Manage Quotes

- Merchants can track all their quotes in a summary view that they can customize, filter, and search
- Access quote details with a history log of all updates and communications
- Save drafts of the quote proposals until they are ready to send

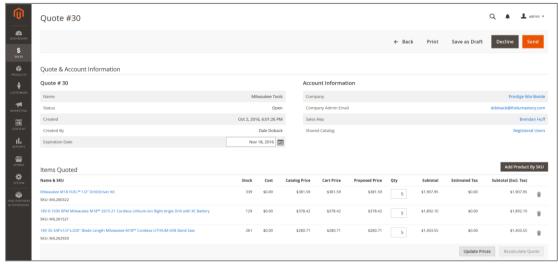


Admin quote summary view



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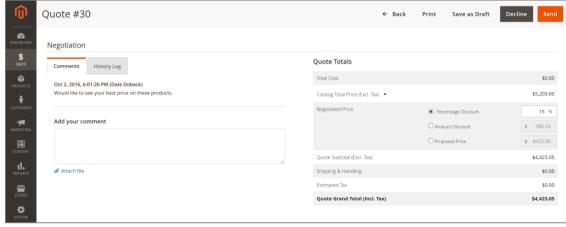


Admin quote detail view



# Merchants Can Negotiate with B2B Customers to Boost Their Bottom Line

- Merchants can optimize proposals with total cost data and tools to calculate discounts
- Negotiate both product and shipping prices
- Explain their proposals by adding comments and attachments
- Suggest additional SKUs or make substitutions to increase their AOV
- Close deals quickly by setting quote expiration dates

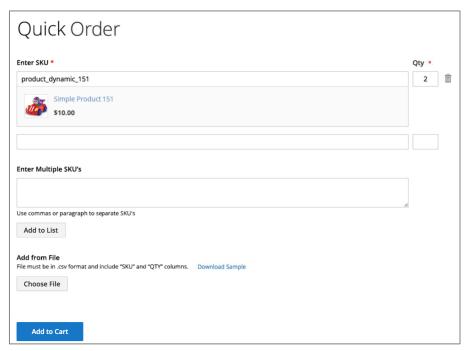


Admin quote detail view



# Order by SKU to Speed Up Purchases

- Enable B2B customers to order by:
  - Entering individual or multiple SKUs
  - Uploading CSV files
- Magento validates SKUs and confirms inventory is available

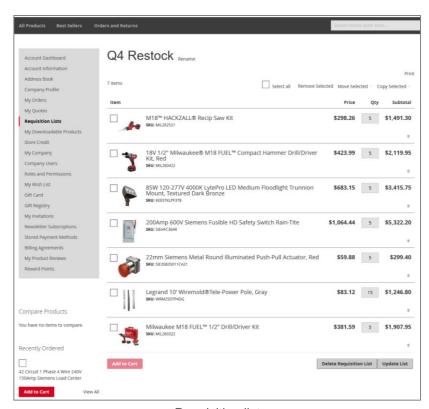


Quick order page



# Accelerate Ordering with Requisition Lists

- Create lists of frequently purchased products for easy re-ordering
- Set up as many lists as needed and assign lists to specific buyers
- Easily add products to lists by:
  - Entering product SKUs
  - Copying previous orders
  - Selecting "Add to Requisition List" from product and category pages
- Simply select products and choose "Add to Cart" to initiate a purchase



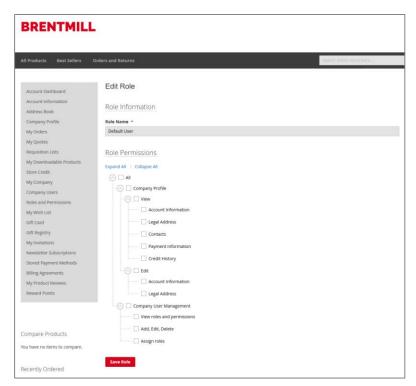
Requisition list



### Account Roles and Permissions

#### Account Roles and Permissions:

- Create and assign roles and permissions to each buyer
- Set what users can view and edit



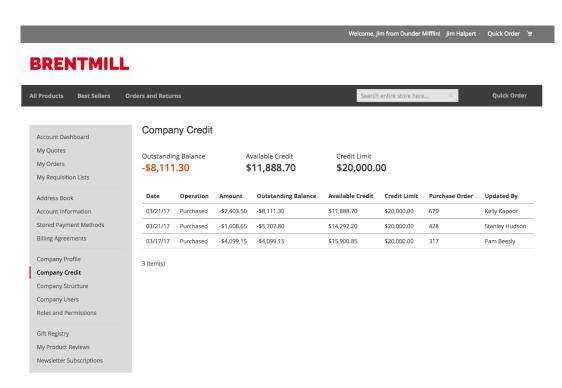
Roles and permissions



# Payment on Credit: My Account

#### Purchase on credit:

- Offer payment on credit as payment option
- Manage company credit in the Magento Admin



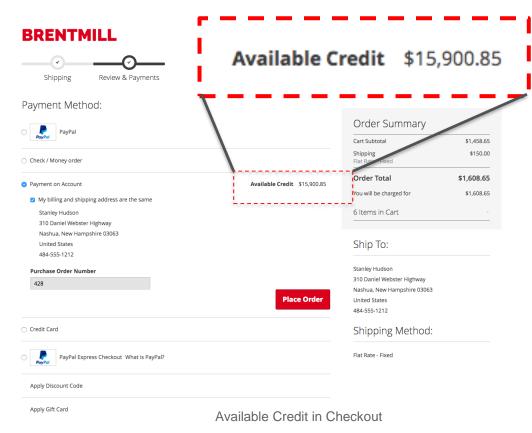
Buyer side My Account: Credit view



# Payment on Credit: Checkout

#### Purchase on credit:

- Offer payment on credit as payment option
- Manage company credit in the Magento Admin





# Alpha Program Open to Partners: Eligibility

Program is open to all Solution Partners. To participate you must:

- Sign the Alpha Software agreement
- Provide GitHub account information

# Alpha Code Usage Guidelines

- Alpha code is for testing and training only
- Partners may not use Alpha Software for production deployments
  - No technical support available
  - Alpha is not production quality it will have bugs
  - Future platform updates will require sites developed using Alpha Software to be reworked
  - Additional B2B functionality is planned for GA release

Partners may not share the Alpha Software with anyone outside of their organization

## Alpha Code Access Process for Partners

- Go to <a href="https://magento.com/partners/portal/agreement/">https://magento.com/partners/portal/agreement/</a>
- Sign the Alpha Software Agreement and provide requested GitHub account information
  - Signer must be the Primary Contact in Salesforce
- Magento validates GitHub credentials and provides access to GitHub repository (can take up to 48 business hours)
- Receive an email notification with information on how to access the private Alpha Software GitHub repository

# Magento Business Intelligence



### **MBI Platform Overview**



Connect, consolidate & transform your data.

Visualize, analyze and get deep and **actionable** insights into your business' data.

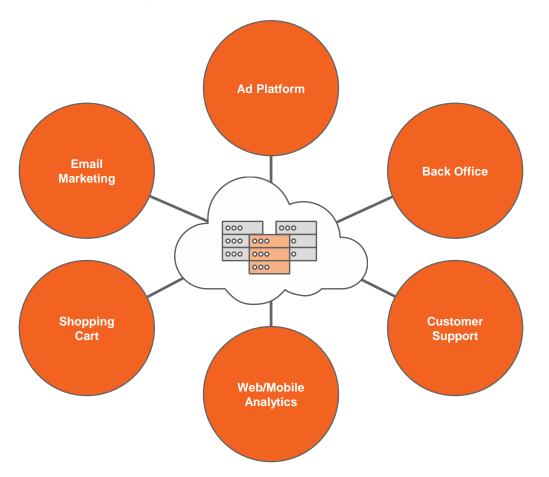




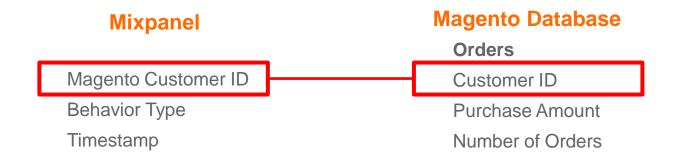
Create ad-hoc analysis & automate your reporting process: transform the way you make business decisions & collaborate across teams.



### **But How? Data Consolidation!**



# Join Data Silos for Actionable Analytics



Are customers more likely to come back if their florist sends a picture?

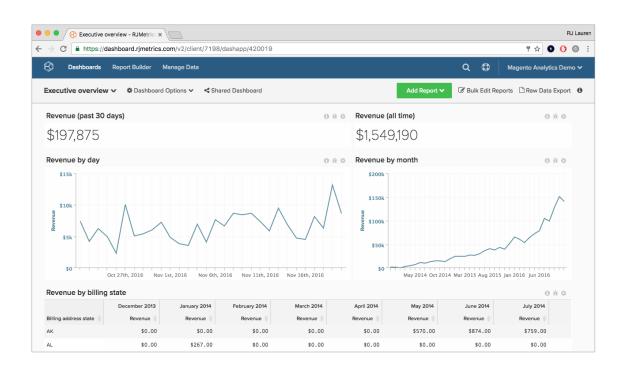
Are customers from E-Mail campaigns worth more than Google Ads?

How often do customers who use coupons come back again?



# Introducing Magento Business Intelligence Essentials

- Integrate Magento & Google Analytics data
- 75 Best Practice Reports
- Custom Report Creation Capabilities
- Available for all Magento Merchants
- Included with Magento Enterprise Cloud Edition
- Advanced Reports coming with 2.2; 12 reports using MBI UX





# **Magento Shipping**





# What's the big deal with shipping?

Of cart abandonment is shipping related

Consumers expect shipping options in the shopping cart



Enterprise retailers take 1-2 days to ship an order



# Shipping as a Business Catalyst

Merchants report positive impacts with providing shipping options at checkout:

**75%** 

See a reduction cart abandonment

78%

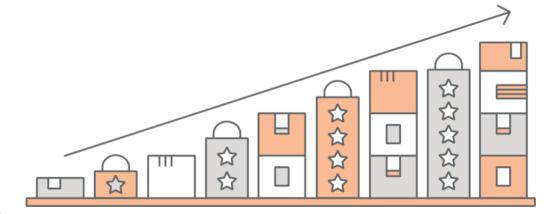
Able to ship to wider geographical area

84%

Better ability to meet shipping deadlines

86%

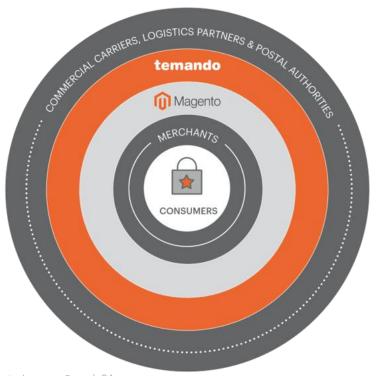
Increased sales, and better ability to meet customer expectations





# Introducing Magento Shipping

An intelligent, multi-carrier solution to turn shipping and fulfillment into a profit machine.



Easily connect with global carriers

Drive cart conversion and revenue

Automate fulfillment processes

Reduce shipping-related costs

## Magento Shipping, powered by Temando



Magento Premier Technology Partner

Multi-carrier shipping and fulfillment software specialists

60K global customers generating billions of transactions

Highly scalable, best-in-class micro service oriented platform



Temando is a Neopost company

A global leader in mailing, shipping and supply chain solutions

€1.2 B Revenue

Active in 31 Countries

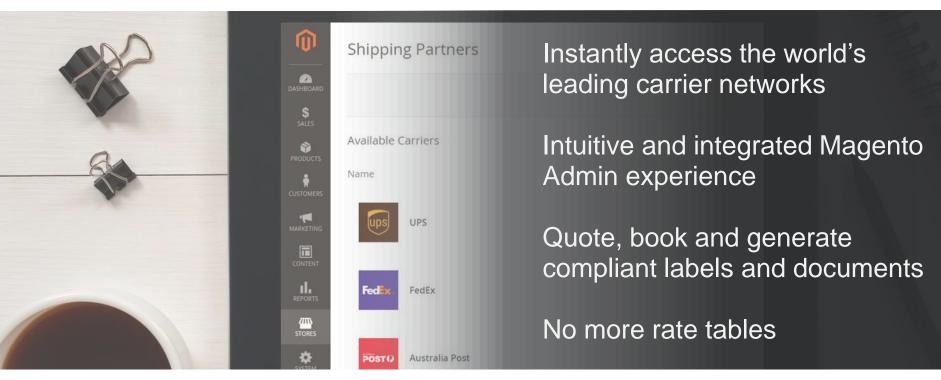






# Easily Connect with Global Carriers

Streamline operations as you grow your business.





# Drive Conversion, Revenue, and Loyalty

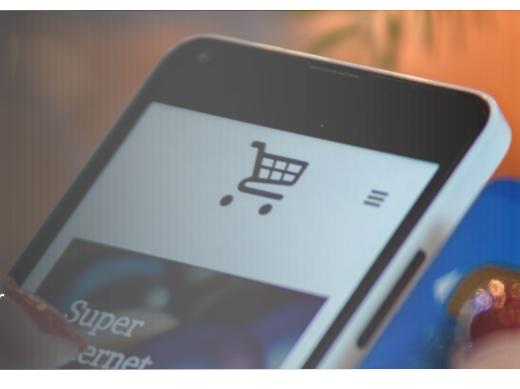
Provide superior cart-to-door service.

Display relevant shipping experiences

Use dynamic rules to control shipping options and price

Give customers full visibility

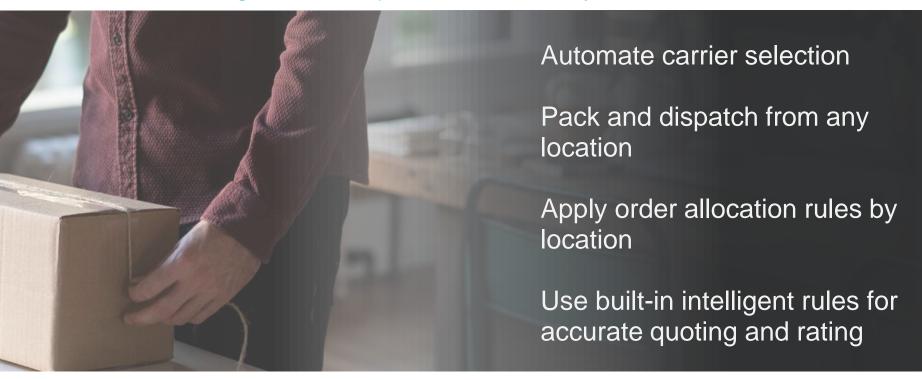
Match shipping services to your brand





# Reduce Shipping-Related Costs

Intelligent rules and processes can shrink your cost structure.





### A Bundled Extension

The Magento Shipping approach benefits both merchants and partners.

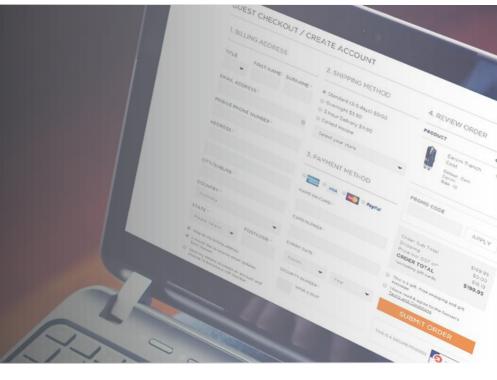
Single, pre-integrated end-to-end shipping solution

Seamless availability and easy setup and activation

Magento verification

New carriers and carrier features without extension updates

Built-in conflict checks





# **Questions?**





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